



# **SERVICE INFORMATION**

**X4PRO**  
REAL TIME FPV  
**DELUXE**

**X4PRO**  
REAL TIME FPV  
**FPV**



## **LIMITED WARRANTY**

Hubsan will warrant your X4 Pro for 90 days after the purchase from defects in materials or workmanship of original manufacture. Hubsan, at their discretion, will repair or replace the incorrectly made part at no charge. This warranty does not cover damage caused by crashes, abuse, misuse, alterations or accidents. To return your quadcopter for repairs you need to provide proof of purchase, your store receipt or product invoice. **IN NO EVENT SHALL THE PURCHASER BE ENTITLED TO ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM THE USE, MISUSE OR INABILITY TO USE THE PRODUCT OR FROM DEFECTS IN THE PRODUCT.** This warranty gives you specific legal rights. You may also have other rights, which vary from state to state.

## **INTRODUCTION**

Thank you for purchasing the Hubsan X4 Pro Quadcopter. We are certain you will get many hours of enjoyment out of this model. If you should have any questions or concerns please feel free to contact us at: [helihotline@hobbico.com](mailto:helihotline@hobbico.com). For the latest technical updates or manual corrections visit the Hubsan X4 Pro web site at [www.hubsanx4pro.com](http://www.hubsanx4pro.com). If there is any new technical information, changes or important updates to this model a “tech notice” box will appear on the X4 Pro product page. Click the “tech notice” box to learn more about this important update.

**! IMPORTANT  
TECH NOTE**

When you see this symbol, please pay special attention and heed all warnings regarding the information within.

## **TECHNICAL SUPPORT**

Please note that we cannot provide you information on the pricing you will find in your local retailer's store for any products.

If you need technical support or have any questions, you can reach us by one of the following means. When contacting us, please include the name of the product you are referring to, its stock number and as much information about your question or issue as possible.

For support outside the U.S. or Canada, please contact the distributor in your country. If unable to contact the appropriate distributor, please contact us. However, we are unable to respond to emails in languages other than English.

### **Email**

Email us at [helihotline@hobbico.com](mailto:helihotline@hobbico.com). Please try to include as much information as possible when asking your question. Also please be sure to list your full email address (ex: johndoe@your email server.com) as well as at least one other means of daytime contact in your email.

### **Phone**

**1-217-398-8970** Select option 6. Available Monday-Friday, 8am-5pm U.S. Central Time.

### **Fax**

**1-217-398-7721** Please be sure to include a daytime telephone number or return fax number so that we can contact you.

### **Regular Mail**

If you prefer, we can always respond with a regular mailed letter. Simply write to us, including a brief explanation of your problem or question along with the product name you are referring to. Use the Hobby Services address below.

## **WARRANTY SERVICE**

Hubsan guarantees this kit to be free from defects in both material and workmanship at the date of purchase. This warranty does not cover any component parts damaged by use or modification. **In no case shall Hubsan's liability exceed the original cost of the purchased kit.** Further, Hubsan reserves the right to change or modify this warranty without notice. In that Hubsan has no control over the final assembly or material used for final assembly, no liability shall be assumed nor accepted for any damage resulting from the use by the user of the final user-assembled product. By the act of using the user assembled product, the user accepts all resulting liability. If the buyer is not prepared to accept the liability associated with the use of this product, the buyer is advised to return this kit immediately in new and unused condition to the place of purchase.

To make a warranty claim, send the defective part or item to Hobby Services at this address.

### **Hobby Services**

3002 N. Apollo Dr., Suite 1  
Champaign, IL 61822  
USA

Include a letter stating your name, return shipping address, as much contact information as possible (daytime telephone number, fax number, e-mail address), a detailed description of the problem and a photocopy of the purchase receipt. Upon receipt of the package the problem will be evaluated as quickly as possible.

**[hubsanx4pro.com](https://hubsanx4pro.com)**