

Service Center Rate Increase on October 1, 2008

As we all know, fuel prices have greatly impacted shipping charges, and we have not had any change to our basic labor charge for a decade. Reluctantly, we have been forced to raise our handling and labor charges due to the changes in the marketplace.

Effective October 1, 2008, we put the following into effect:

All warranty repairs over 180 days from the date of original purchase will incur a \$9.99 handling fee.

All non-warranty repairs will have an added \$9.99 handling fee, even if repair charges are waived.

The basic labor rate has been changed to \$40.00 per hour, with one-half hour as the minimum labor charge.